



2023

Community Impact Report

Celebrating 20 years of serving the community



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Data used in this report is from 1/1/2022–12/31/2022.

A message from our president



This year marks HCA Midwest Health's 20th anniversary as a Kansas City health system. Throughout these pages are countless examples of how we have grown alongside our communities and how we are providing healthier tomorrows for everyone throughout the region.

We are proud of the rich history each of our seven hospitals, nearly 80 physician practices, 12 urgent care and eight ambulatory centers, and other locations bring to our community — some of which extend well beyond the past two decades. Thanks to their legacies of delivering patient care with dignity, compassion and excellence — and thanks to our people for doing what they do best, which is taking care of others — HCA Midwest Health has cemented its status as the region's leading healthcare provider.

I'm proud to present this year's Community Impact Report, which reflects on the past year and the positive impact we have made on those we are privileged to serve.

We are first and foremost committed to providing compassionate, quality care to our patients. That has been validated by several third-party organizations that monitor hospital quality, including Healthgrades — which recently named four HCA Midwest Health facilities among its 250 "America's Best Hospitals." Collectively, HCA Midwest Health earned 13 Patient Safety Awards and 141 Specialty Excellence Awards from Healthgrades last year.

We embrace our role as a good corporate citizen and trusted ally to our region's business community. We understand the importance of providing care in the lowest-cost environment possible, which is why we constantly invest in new access points where area residents live, work and play, as well as bring advanced

care and wellness offerings to our business partners. And with more than 200 access points throughout the region, we have made it easy for everyone to get the care they need, when they need it, where they need it.

We are dedicated to making the economies of the communities we serve stronger, as illustrated by our nearly \$1.4 billion in direct economic impact in 2022, which includes payroll and benefits, uncompensated care, capital investments, charitable giving and — as one of the few tax-paying healthcare providers in the region — more than \$192 million in local state and federal taxes.

We are just as dedicated, though, to improving the health status of our communities. From partnering with organizations like the American Heart Association to address health equity needs in our region to funding free mental health and wellness resources for area middle and high school students, HCA Midwest Health is showing up in our communities where it matters most.


It is a privilege to positively impact so many lives, and it is a responsibility that we do not take lightly. The HCA Midwest Health team is comprised of more than 10,000 colleagues bound together by our mission: *Above all else, we are committed to the care and improvement of human life.* This shared purpose has driven us these past 20 years, and it will propel us for years to come as we continue raising the bar and ensuring healthier tomorrows for everyone.

A handwritten signature in black ink, appearing to read "K Zimmerman". The signature is fluid and cursive, written in a professional style.

Keith V. Zimmerman, FACHE
President, HCA Midwest Health

Leading the region today and tomorrow

As Kansas City's leading healthcare provider, HCA Midwest Health is proud of our unwavering commitment to delivering high-quality, compassionate healthcare through some of the most advanced technology, programs and services available.



Every day, we strive to make healthcare accessible to all through our seven hospitals, the largest physician network and more convenient access points than any other area healthcare system — including emergency rooms, outpatient centers, physician practices, urgent cares and surgery centers. And our reach extends far beyond the borders of the counties that make up Greater Kansas City. Through advancements in telehealth and outreach sites located throughout the region, we're providing patients access to physicians, services and a wealth of other healthcare resources — all within their own communities.

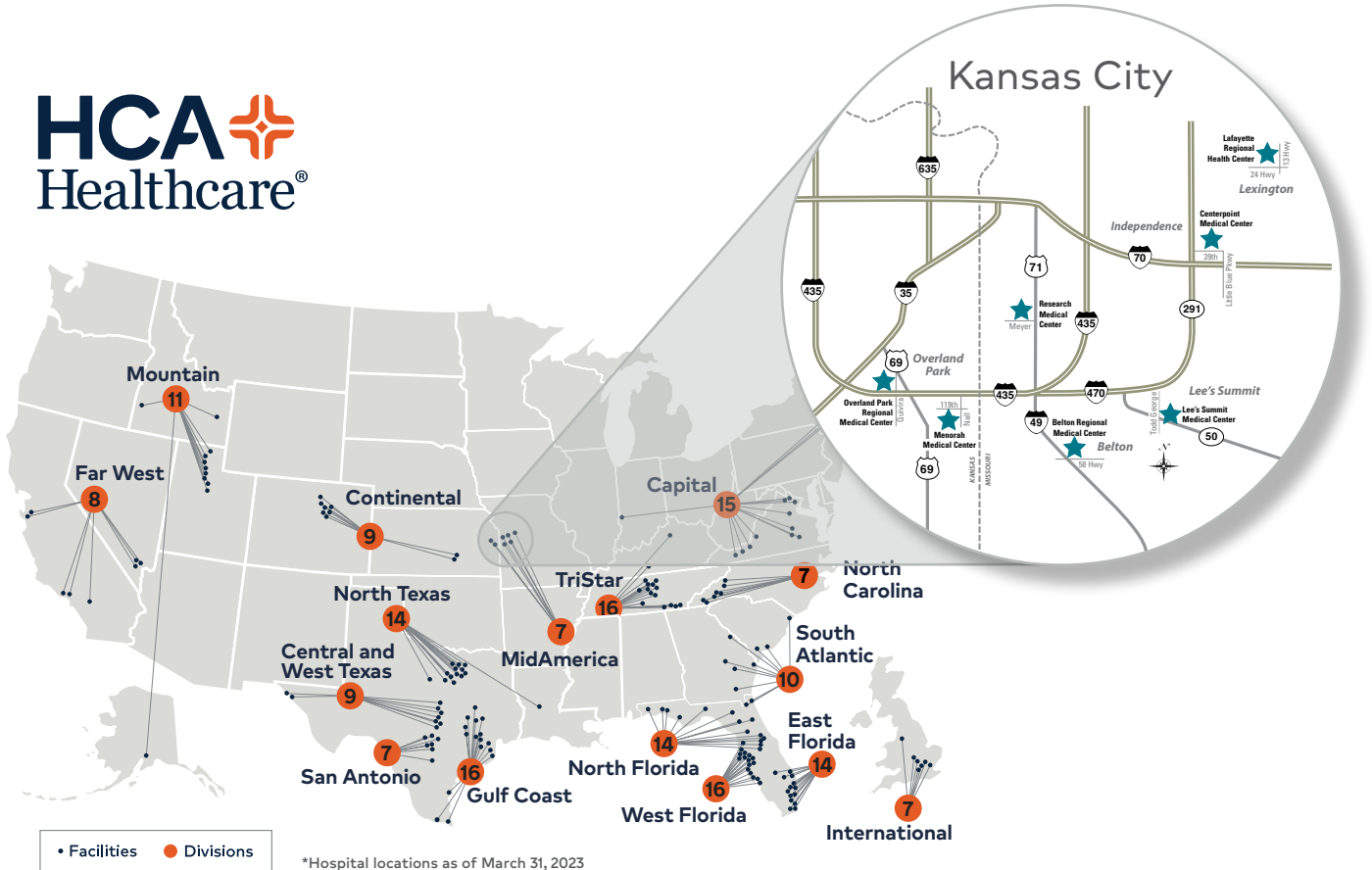
HCA Midwest Health's physicians, specialists, nurses and support staff are devoted to improving healthcare in Greater Kansas City and the outlying areas with innovative, cost-effective care that meets our community's needs today and tomorrow. That's why we are continually investing in cutting-edge technology, expanding facilities and services, and partnering with numerous local charitable and civic organizations to provide leadership, volunteers and funding.

As one of Kansas City's largest private sector employers, HCA Midwest Health is dedicated to the growth, success and well-being of the communities we serve.

Part of HCA Healthcare

HCA Midwest Health is part of HCA Healthcare, a collaborative healthcare network comprised of hospitals, urgent care facilities, physician offices and other care sites located in 20 states and the United Kingdom. Our colleagues' skill and sense of purpose drive our commitment to delivering excellence through effective, evidence-based,

innovative and patient-centered care. Our focus positively impacts the patient care experience at the bedside and beyond as we are driven by our collective mission: *Above all else, we are committed to the care and improvement of human life.*



HCA Midwest Health by the numbers*



10,051 Employees



2K+ Active providers on medical staff



2,155,821 Patient encounters



252,326 ER visits



5,425 Babies delivered



7 Hospitals



12 CareNow urgent care centers



7 Surgery centers



10 ERs



1 Managed hospital



1 Transfer center



1 Burn center



7 Sarah Cannon Cancer Centers



134 GME residents



75 Employed physician practices



37 Telehealth clinics



62K Telehealth inpatient & outpatient consults

*2022 data





Extending care to our communities

We believe there are many ways to champion health, and HCA Midwest Health is committed to making sure the health of the communities where we live and work continues to thrive. Through employment, investments and charitable giving, we are creating healthier tomorrows for our colleagues, patients and neighbors.



Investing in our communities

HCA Midwest Health’s positive bi-state economic impact helps improve the financial health of the communities we serve. And the taxes we pay help support the improvement of schools, roads and infrastructure.

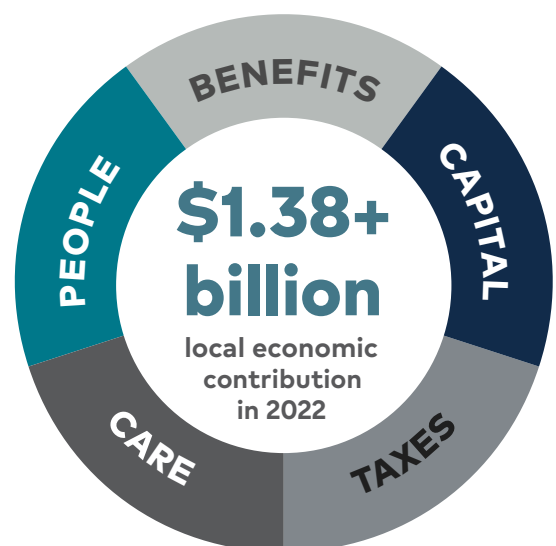
10,051 people employed*

\$980.8M in payroll and benefits*

\$161.1M in capital investments*

\$92.3M provided in uncompensated care*

\$192.6M in federal, state and local taxes paid*



*In 2022

Strategic community partnerships

As a proud community anchor, we do our part to help the Kansas City region thrive through strategic partnerships and colleague giving and volunteering initiatives. This includes supporting organizations whose missions align with our own and who are dedicated to expanding access to equitable healthcare, addressing food insecurity in our communities, funding medical research for lifesaving cures, providing students and adults access to healthcare careers and improving mental health.

\$576,447 in charitable contributions



42 community partners engaged

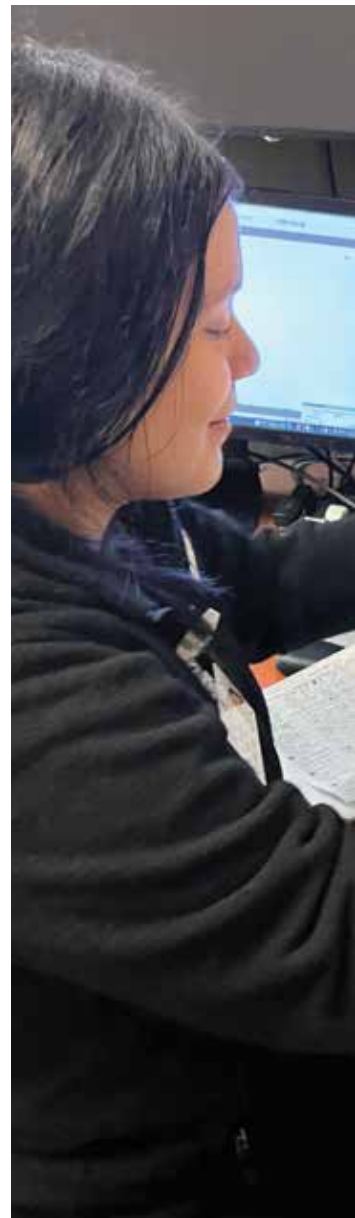
28 leaders serving on influential community boards

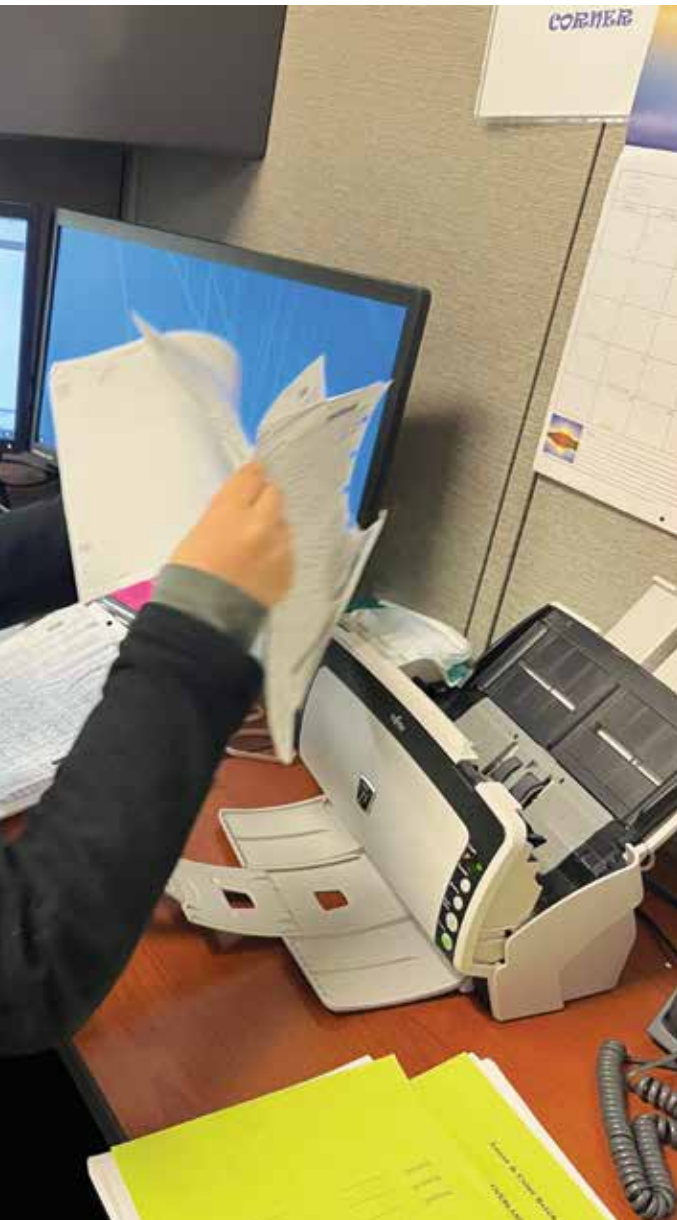


Partnerships with a purpose

By aligning our community engagement efforts with our diversity, equity and inclusion (DEI) initiatives, HCA Midwest Health is able to make a greater impact through strategic partnerships. For example:

- HCA Midwest Health partnered with the Spanish-speaking network Telemundo on several initiatives to provide access to health information to the area’s Hispanic residents. Bilingual surgeon Dr. Roger de la Torre (pictured top left) spoke at a **2022 Telemundo Health Fair**, and HCA Midwest Health leaders like Angel Monroy (pictured top right) were featured in the station’s Hispanic Heritage Month public service announcements, reaching more than 65,000 Hispanic households in the Kansas City region.
- Overland Park Regional Medical Center partnered with **Cristo Rey Kansas City** for a healthcare work study initiative for high school students (pictured bottom left). Four students spent one day a week for eight months working in clinical, food services and administrative roles. The initiative, now going on its sixth year, helps expose students to healthcare careers. Cristo Rey students also have work study opportunities within HCA Midwest Physicians.
- Research Medical Center colleagues partnered with representatives from **Kansas City’s 5th District for Operation Backpack**, (pictured bottom right) which provided much-needed school supplies to 400+ families throughout the district.
- Research Medical Center, Overland Park Regional Medical Center and Menorah Medical Center colleagues donated more than 6,500 rolls of toilet paper to support the **Jewish Family Services’ Summer Wipe Out campaign**. While the federal Supplemental Nutrition Assistance Program (SNAP) provides access to food for families in need, personal items like this are usually not covered.







Struttin’ our stuff – HCA Midwest Health colleagues, along with their friends and families, laced up their sneakers for the 2022 Kansas City Heart Walk, totaling 97 walkers for team HCA Midwest Health. Dan Astleford, Chief Operating Officer at Centerpoint Medical Center, will serve as chair of the 2023 Kansas City Heart Walk, further amplifying our support for AHA and demonstrating how we show up for our community.

American Heart Association

In October 2022, HCA Healthcare and the American Heart Association (AHA) announced a national partnership called “Getting to the Heart of Stroke.” This initiative is aimed at educating consumers and caregivers about the heart-brain connection and empowering communities to improve health outcomes by preventing, treating and beating stroke. Locally, efforts included:

- Improving the overall health of Kansas City residents by addressing disparities through local health impact work in the areas of women’s health and well-being, high blood pressure management, nutrition security or tobacco/vaping prevention.
- Launching the “Libraries with Heart” collaborative initiative among HCA Midwest Health, AHA and the Kansas City Public Library to provide library visitors access to blood pressure cuffs, self-monitoring blood pressure kits, educational materials and — if needed — referrals to healthcare resources.
- Showing up in a big way for the 2022 Kansas City Heart Walk through sponsorship and participation.

97 walkers — the largest healthcare Heart Walk team in Kansas City



Leukemia & Lymphoma Society

Cancer prevention and treatment remains a priority impact area for HCA Midwest Health, and we've cultivated a deeper relationship with the Leukemia & Lymphoma Society over the past nine years to support the organization's efforts to fund a cure for cancer. Through the strategic partnership, we've promoted the Sarah Cannon Cancer Institute at HCA Midwest Health and the Sarah Cannon Transplant and Cellular Therapy program at Research Medical Center, as well as sponsored and participated in fundraising events, such as the organization's annual Light the Night Walk.

250+ colleagues
raised \$25,087



Walking tall – Nearly 75 HCA Midwest Health colleagues and their family members turned out for the 2022 Light the Night Walk fundraiser. For nine years, HCA Midwest Health has supported the organization and its efforts to fund a cure for cancer.



Mentoring youth leaders benefits many

For nearly 40 years, Marlene Cailteux, Outpatient Rehabilitation Manager at Menorah Medical Center, has served as a volunteer leader with the Kansas Association for Youth Alumni Network (KAYAN) and as a staffer for the Kansas Association for Youth (KAY) Leadership Camp. Through these roles, she's helped youth from across the state develop leadership skills, adopt a service mindset and implement community outreach and volunteerism in their young lives. Some of the service projects she's helped them

spearhead include making dog toys for animal shelters, hygiene kits for homeless shelters, and comfort items for care homes, NICUs and cancer centers. Over the years, Marlene has logged her hundreds and hundreds of volunteer hours in HCA Healthcare's volunteering and giving program, which rewards colleagues for their generosity. So not only have the youth benefited from Marlene's volunteerism, so has KAYAN as she's gifted her monetary rewards right back to the organization.

Fun abounds — Marlene Cailteux (in orange, center) poses with the KAY Leadership Camp attendees.





Giving and volunteering

Colleagues throughout HCA Midwest Health are driven by our mission to care for and improve human life. That mission extends outside the walls of our facilities and into our communities. Whether it's through volunteering our time, making charitable donations or collaborating with community leaders to help solve community problems, we are committed to improving more lives in more ways.

HCA Healthcare rewards colleagues for their volunteering and financial generosity through its giving and volunteering matching program. For every 10 hours volunteered and logged, colleagues receive \$200 for the charity of their choice — with an opportunity to earn up to \$1,000 a year. And colleagues can request an HCA Healthcare matching gift to an eligible charity — with the opportunity to receive up to \$1,000 a year in matching gifts.

Colleague giving

\$556,559 given to charitable organizations with HCA Healthcare match

170 community organizations supported



Colleague volunteering

2,811 volunteer hours logged | **128** community organizations supported



Healthy Food for Healthier Tomorrows

Community food insecurity remains a top priority for our health system, and HCA Midwest Health participated in HCA Healthcare’s 2022 Healthy Food for Healthier Tomorrows food and nutrition drive. Through this voluntary, enterprise-wide contest to raise awareness about food insecurity in our communities, facility teams were tasked with collecting food donations from colleagues for a local food bank and then building a structure from the donations for a chance to win \$10,000 for their eligible food bank of choice.

The local winner was then submitted for consideration for the additional HCA Healthcare \$25,000 enterprise award.

The Lee’s Summit Medical Center team’s submission, “Rooted in Our Values,” won both the local and enterprise awards. The tree structure’s roots were decorated with “ICARE Because” cards detailing colleagues’ “why” for giving.



\$35K grants distributed to address food insecurity in Lee’s Summit

2,600+ pounds of food collected

5 area community organizations supported

2,195 total meals provided by food collected





Lee's Summit Meals on Wheels

Now in its 47th year of partnership, Lee's Summit Medical Center continues to support Lee's Summit Meals on Wheels' mission of providing well-balanced and nutritious meals for elderly and disabled citizens.

Through its food services team, kitchen and resources, Lee's Summit Medical Center helps prepare the 65–70 meals the organization delivers daily. Because meals are prepared on-site, the hospital's food services team can accommodate special dietary requests, such as low-sodium or heart-healthy meals. Lee's Summit Meals on Wheels was one of the organizations Lee's Summit Medical Center supported through its Healthy Food for Healthier Tomorrows winnings.

500,000+
meals provided





Protecting youth mental health

As a learning health system, HCA Healthcare understands the important role early education can play in addressing the mental well-being of kids and adolescents. HCA Healthcare is proud to partner with EVERFI, an international technology company driving social change through education, to implement an interactive mental health and wellness digital education course for middle and high school students.

- Since 2020, the Understanding Mental Wellness course has reached more than 150,000 middle and high school students at 866 schools across the country.
- In Kansas City, EVERFI served 583 students across eight schools in 2022, with several more in initial implementation phases.



Crushing the opioid crisis

As communities continue to see opioid-related deaths increase throughout the country, HCA Midwest Health joined our sister HCA Healthcare facilities for our annual Crush the Crisis drug take-back event. HCA Healthcare expanded eligible collection items to include all medications and opioids, vape cartridges and pet medications to make a real difference for patients, families and communities.

In October 2022, all six metro area HCA Midwest Health hospitals were proud to be among the 110 HCA Healthcare facilities across 17 states to host a Crush the Crisis drug take-back event, which aligned with the Drug Enforcement Administration's National Prescription Take Back Day in partnership with local law enforcement. The goal was to raise awareness of opioid addiction and educate community members of the proper way to dispose of unused and expired medications.

In total, HCA Healthcare facilities collected a record 19,423 pounds of medication, which equates to approximately 13.4 million doses, thereby eliminating the possibility of potential misuse.



1,130+ pounds of medications collected by HCA Midwest Health

Servant leader dedicated to helping others

Growing up in a house with no utilities and having minimal clothes and food might make one resentful toward others. But not Kelly Walker, whose mother taught him to always be grateful because there's always someone worse off. That outlook shaped Kelly, manager of Patient Admitting for Belton Regional Medical Center, into the servant leader he is today. Helping others began during childhood, when Kelly volunteered in his church's soup kitchen, and continues today. His service includes funding student scholarships, hosting blood drives, coaching kids' sports and providing meals and medical care to the homeless. During college, Kelly joined the Omega Psi Phi Fraternity, an organization that fueled — and still fuels — his community service drive. During every interaction with others, Kelly shares this piece of advice: "Live life, love life, help others."



“Live life, love life, help others.”





Investing in a healthier futures — Hospital staff joined board of trustee members and city administrators for the Lafayette Regional Health Center's cafeteria ribbon cutting in March 2023. Pictured left to right: Tyler Stoltman, Vice President of Operations; Mark O'dell, City of Lexington Administrator; Robyn Flanigan, Dietary Manager; Darrel Box, CEO; Jim Kenney, Hospital Board Chair; Mark Ritter, Hospital Board Member; and David Goodloe, Lexington Mayor.

Healthy meals for a healthier community

Thanks to a \$1.4 million renovation, staff, patients and visitors now have a modern, healthy dining experience in Lafayette Regional Health Center's new state-of-the-art cafeteria. With new tables, chairs, equipment and an adjoining office space and break room, there's plenty of room to accommodate nearly 50 people. The gleaming glass front near the main entrance welcomes community members who don't have many dining options in Lexington, Missouri, to come in for a healthy meal.



Environmental stewardship

As stewards of the environment, we take a proactive approach to make communities healthier and protect the environment by implementing greening hospital practices, promoting conservation, decreasing waste and exercising environmentally conscious purchasing.

In 2022, our HCA Midwest Health hospital and facility teams collected:

- 4,670 pounds recycled batteries
- 1,193,782 pounds recycled plastics, metal/aluminum cans, paper, newspapers, cardboard, paperboard
- 179,088 pounds corrugated cardboard
- 2,224 pounds universal waste (lamps/bulbs)
- 171,000 pounds compost

HCA Midwest Health is committed to reducing the amount of waste going to area landfills.



1.5M+
pounds recycled
products collected

Greening the Operating Room

HCA Healthcare is a founding sponsor of the Greening the Operating Room initiative, which seeks to identify key interventions that can reduce waste, energy usage and worker exposure to hazardous chemicals and costs. HCA Healthcare is the first health system to recommend all of its hospitals commit to Greening the OR.

- In 2022, HCA Midwest Health facilities collected more than 17,400 single-use medical devices for reprocessing or recycling, which diverted more than 1,167 pounds of waste from landfills.







Delivering high-quality patient care

Our approach to delivering high-quality care is rooted in our belief of always doing what is right for our patients and continually living up to our commitment to the care and improvement of human life. As part of HCA Healthcare, we leverage the best practices, technological innovations and new models of care developed from analyzing the data from 37 million-plus patient encounters nationwide.

2M+ patient encounters within
HCA Midwest Health in 2022



Ensuring convenient access

With more than 2,000 physicians on staff, 75 physician practices within our HCA Midwest Physicians network and thousands of physicians affiliated with our facilities, HCA Midwest Health offers clinical expertise and access to advanced patient-centered care through our more than 200 access points.

Telehealth expands our reach

As one of the area's leaders in telehealth, HCA Midwest Health has proudly provided innovative programs to more than 20 communities outside the Kansas City metro area. Telehealth gives patients in rural areas local access to medical specialists, allowing them to receive treatment in their local communities. And rural healthcare providers get 24-hour access to specialized expertise, which improves the immediate care for their patients and helps keep costs lower for everyone by not having to transfer patients.

In fact, in 2022, our partner outreach facilities were able to keep about 60% of stroke patients in their facilities or discharge them directly home from the emergency department thanks to our stroke/neurology telehealth services.

39K outpatient consults | **22K** inpatient consults | **37** telehealth outreach clinics



HCA Midwest Health offers telehealth consults for such services as:

- Bariatrics
- Behavioral health
- Cardiology
- CareNow Urgent Care
- Endocrinology
- General surgery
- Infectious disease
- Maternal fetal medicine
- Neonatology
- Oncology/Surgical oncology
- Primary care
- Psychiatry
- Pulmonology
- Stroke/Neurology
- Social work

HCA Midwest Physicians

HCA Midwest Physicians is a network of experienced, multispecialty physicians located throughout the Greater Kansas City area. We're proud to offer our communities primary and specialty care close to where they live and work as our providers offer more than 80 medical specialties.

75 employed physician practices | **650+** physicians and advanced practice providers | **170** locations

Ambulatory surgery centers

HCA Midwest Health's outpatient ambulatory surgery centers (ASCs) offer patients expert, compassionate care for routine, complex and emergency procedures. Our ASCs offer convenient locations with lower costs in many cases. We have seven ASC locations throughout the metro area with plans to open two more in 2024.

CareNow urgent care centers

HCA Midwest Health's CareNow urgent care centers provide a wide range of services with the convenience of extended hours, walk-in visits, online check-ins and virtual visits. Patients have fast, convenient and affordable care for minor illnesses and injuries through our CareNow urgent care centers located throughout the metro area, including new locations in Prairie Village and Lee's Summit.

In addition, CareNow offers such services as occupational medicine, sports physicals, drug screenings and vaccinations for patients, businesses and community members.

12 locations 

592 telehealth visits performed

149,604 in-person visits



Advancing equitable care

While providing easy access to care is important, we would much prefer to keep community members healthy and avoid them needing our services altogether. Through a strategic partnership with the American Heart Association, HCA Midwest Health is working to help communities prevent heart disease and stroke through the “Getting to the Heart of Stroke” initiative.

In addition, the HCA Healthcare Foundation announced an enterprise-wide Health Equity Catalyst Grant to address food insecurity and access to healthy foods in communities across the nation in 2023. As part of this initiative, HCA Midwest Health will award a \$25,000 grant to a partner organization to help make an impact in the Greater Kansas City area.

Equity of care

HCA Midwest Health recognizes the diverse backgrounds of our patients, partners, physicians and colleagues, and we are committed to providing all patients with equitable access to culturally competent, patient-centered care.

- We provide interpreters via phone, video and face-to-face, as well as auxiliary aids, to assist with communication.
- We focus on access to services, including web accessibility, to ensure patients can perceive, understand, navigate and interact with our facilities and clinics.



Making the grade for quality and safety

HCA Midwest Health takes pride in our clinical outcomes, patient experience and patient safety records. In fact, our commitment and passion for patient safety is unsurpassed in the region and has been validated by several third-party organizations that monitor hospital quality.

Healthgrades, the leading marketplace connecting doctors and patients, recently named four HCA Midwest Health facilities among its **250 America's Best Hospitals:**

- **Research Medical Center**
- **Overland Park Regional Medical Center**
- **Centerpoint Medical Center**
- **Menorah Medical Center**

In addition, Centerpoint Medical Center and Menorah Medical Center were each recognized as a **Top 50 Best Hospital in the Country for Surgical Care** out of 4,500 hospitals across the country. They were the only hospitals in the Kansas City region to earn this honor.

In 2022, Healthgrades awarded HCA Midwest Health:

13 Patient Safety Awards

141 Specialty Excellence Awards



Patient safety drives clinical practices

As part of HCA Healthcare, HCA Midwest Health teams follow evidence-based protocols and best practices to drive patient safety and ensure the best possible outcomes for our patients. Some of these include:

- **Enhanced Surgical Recovery (ESR)** — This program is a patient-centered, research-based, multidisciplinary approach to surgical recovery that allows patients to play an active role in managing their own care and recovery plan. ESR implements select interventions before, during and after surgeries to improve outcomes and reduce opioid usage.
- **SPOT (Sepsis Prediction & Optimization of Therapy)** — This algorithm and workflow for early sepsis detection and treatment helps safeguard patients from hospital acquired infections.
- **Electronic Prescribing of Controlled Substances (EPCS)** — Through this program, physicians have access to aggregated electronic health records that make it more difficult for medication-seekers to doctor-shop or alter prescriptions. In addition, providers with our HCA Midwest Physicians group track compliance with providers and clinics as well, and intervene on high or unsafe prescribing habits with awareness and education.



Boosting the blood supply

When a national shortage of blood products affected hospitals in the Kansas City region, HCA Midwest Health's Laboratory Services team worked with a major regional blood supplier to develop blood management processes. This involved partnering with the system's supply chain team to ensure our facilities had adequate blood resources to care for patients.

In addition, facilities throughout HCA Midwest Health hosted multiple on-site blood drives for our colleagues and community members to help replenish supplies.

The gift of life — HCA Midwest Health facilities routinely host on-site blood drives for staff and community members to donate blood. Centerpoint Medical Center's Cassie Lamb, RN, (left) and Research Medical Center's Raymond Parsons, RN, (right) were among the hundreds of colleagues who gave blood last year.



27K+
units of blood
collected in 2022

Providing innovative care

HCA Midwest Health partners across HCA Healthcare’s approximately 2,300 sites of care to conduct leading-edge research, share best practices and support, and develop technologies to improve patient care. As a result, patients have access to advanced therapies and services— many of which cannot be found through other Kansas City area healthcare providers.

Virtual nursing benefits patients and staff

Throughout our organization, we continue to look for new and innovative ways to address nursing staff shortages, support nurses and provide mentorship opportunities for new nurses. In 2022, HCA Midwest Health’s Menorah Medical Center was the first hospital within HCA Healthcare to pilot a virtual nursing care model to do just that.

Using iPads, designated nurses in off-site command centers virtually connect with patients and bedside nurses to assist with administrative tasks related to admitting and discharging patients, helping explain medications to improve patients’ medication management and providing discharge instructions.

Since the initial pilot, the virtual nursing program has expanded to other hospitals within HCA Midwest Health and HCA Healthcare.





Sarah Cannon Cancer Institute pioneers cancer therapies

Sarah Cannon Cancer Institute at HCA Midwest Health is a network-accredited cancer program (one of only 63 nationally to earn network accreditation) that provides world-class cancer care to patients throughout the region. Through innovative clinical research trials, we're working to advance cancer care and bring life-changing therapies to patients.

HCA Midwest Health has 16 clinical trials actively exploring treatments for blood, breast, GI, neurological, thoracic and gynecological cancers.

Leading heart and vascular care

As the region's heart care leader, HCA Midwest Health is proud of the fact that we care for the most hearts in Kansas City. Patients throughout the region — and throughout the country — seek our expert comprehensive treatments for all stages of heart disease.

Through the HCA Midwest Heart & Vascular Institute and Kansas City Heart Rhythm Institute, our cardiovascular and electrophysiology experts are pioneering the latest lifesaving treatments through multiple cardiology clinical trials, as well as bringing the latest technology to area patients. This includes being the only heart program in the Kansas City region (and first in the state of Kansas) to offer the photon-counting advanced imaging system and the first in the country to enroll patients in a cutting-edge study to treat Inappropriate Sinus Tachycardia (IST). And our accredited Chest Pain Centers routinely exceed the national quality goal of door-to-angioplasty time to treat heart attacks.



Advancing stroke and neurologic treatments

HCA Midwest Health's Neuroscience Institute offers patients comprehensive care from a team of multidisciplinary experts for disorders or injuries of the brain, spine or nerves through seven locations throughout the metro area. This includes offering some of the most cutting-edge treatments and clinical trials available in the region.

In addition, our five accredited stroke centers provide fast, expert care for conditions ranging from stroke-like transient ischemic attacks (TIA) to complex stroke symptoms.



Caring for the most vulnerable

As a women's and children's services leader, HCA Midwest Health delivers more babies and cares for more fragile newborns than any other area health system. Thanks to our Level III neonatal intensive care units (NICUs) at Overland Park Regional Medical Center, Research Medical Center and Centerpoint Medical Center and a Level II NICU at Menorah Medical Center, critically ill mothers and their babies can find the expert care they need whether they live on the Kansas or Missouri sides of the metro.

All HCA Midwest Health NICUs are staffed with neonatologists, neonatal nurse practitioners and infant care specialists. In addition, our Maternal and Neonatal Transport teams based at Overland Park Regional Medical Center have helped safely transfer hundreds of babies and mothers from throughout the Kansas City region, as well as rural areas of Kansas and Missouri, since this service launched in 2021.

In 2022:

5,425 babies delivered

272 NICU transports
(air and ground)

108 maternal transports
(air and ground)





NICU grads are testament to our expert care

Every year, the NICU teams at Overland Park Regional Medical Center, Research Medical Center and Centerpoint Medical Center welcome back the children and their family members who've received their expert care and "graduated" to good health. Through these annual NICU reunions, our caregivers get to see the graduates' amazing progress and further strengthen the bonds they've made with their patients and family members.

In October 2022, Overland Park Regional Medical Center hosted its annual NICU reunion to celebrate its graduates. Nearly 1,500 attendees turned out for the carnival-themed event, which included bounce houses, face painters, balloon artists, entertainment, food and plenty of fun for the kids and adults alike.

1,800+ NICU admissions in HCA Midwest Health in 2022





Lifesaving trauma and emergency care

HCA Midwest Health provides community members with access to lifesaving trauma and emergency care throughout the metro. As a Level I trauma center, Research Medical Center is one of only two verified Level I trauma centers in Kansas City, Missouri, and the fifth verified adult trauma center in the state of Missouri. This designation recognizes Research Medical Center for providing the most advanced surgical care for trauma

patients, demonstrating successful outcomes and participating in research that contributes to trauma care innovations.

In addition, HCA Midwest Health also offers two Level II trauma centers — Overland Park Regional Medical Center and Centerpoint Medical Center — and a Level III trauma center at Belton Regional Medical Center.



The gift of life

With one of the busiest emergency departments in the metro area, the staff at Centerpoint Medical Center's Level II trauma center treat a range of patients needing 24/7 emergency critical care. In 2022, the hospital had 59,356 emergency department visits. The facility has strong relationships with area first responders and other agencies, including the Midwest Transplant Network.

Tops in transplant — The Midwest Transplant Network recognized Centerpoint Medical Center with an award for organ and tissue donation excellence in 2022. Accepting the award were (left to right) Danielle Jones, Director of Trauma; Kelsey Seiner, ICU Manager; and Tara Ellefritz, ICU Director.



Helping a poet regain his voice and life

When a traumatic brain injury robbed Noah Weaver, a 26-year-old poet and rapper, of his ability to talk and walk, he found help from Research Medical Center's Level I trauma center team, ICU staff and rehab experts. Noah was transported via life flight to Research Medical Center on May 27, 2022, after hitting a guardrail and flipping his car. He spent about a month recovering from his injuries, which also included nerve damage in his hand, before being discharged to continue inpatient therapy at a Nebraska rehabilitation center specializing in brain injury patients. There, Noah further regained and refined his motor and speech-language skills, including mastering tongue twisters. Noah returned to Research Medical Center in November 2022 to thank the EMS crew and caregivers who saved his life — and voice — so he was able to return to open mic nights and perform his poetry.



Fast care keeps this patient's heart beating strong

When Ronald Crews' wife found him unconscious in their living room and making gurgling sounds, she called 9-1-1. Finding Ronald pulseless, first responders started CPR, initiated an IV and then used a defibrillator to shock his heart. He was transported by ambulance to Centerpoint Medical Center where he was stabilized and diagnosed as suffering a heart attack due to a blocked artery. Ronald underwent a coronary artery bypass graft surgery and then completed cardiac rehab. Thanks to the first responders' and Centerpoint Medical Center team's lifesaving care, Ronald made a full recovery and celebrated by taking his wife on a Hawaiian vacation. He returned to the hospital in October 2022 for a "Great Save" event where he was able to personally thank all those who saved his life.





Advanced orthopedic care

From routine procedures to complex joint replacements, HCA Midwest Health's board-certified orthopedic specialists use the latest advances and technology to give pediatric and adult patients the best possible outcomes. We treat a range of chronic bone and joint conditions, as well as provide rehabilitation services to those who've suffered orthopedic and spinal injuries.

For patients needing orthopedic surgery, HCA Midwest Health is proud to be the premier destination in the Kansas City area for robotic-assisted surgery. With nearly 100 robotic-trained physicians and 28 robotic surgical systems in six of our hospitals, HCA Midwest Health has performed more than one-third of all robotic surgeries in Kansas City over the last six years. Patients who undergo robotic surgery experience fewer side effects, less blood loss and pain, reduced risk of infection, shorter hospital stays and quicker recoveries.

100 robotic-trained physicians

28 robotic surgical systems

Behavioral health

HCA Midwest Health offers a standalone psychiatric hospital, as well as five inpatient and six outpatient behavioral health programs for seniors, adults and adolescents, to best meet and accommodate the mental health needs of our patients. Our inpatient units feature 18 adolescent and 16 geriatric beds, while our outpatient offerings include a partial hospitalization program, intensive outpatient program and electroconvulsive therapy.

3,446 inpatients treated | **272** outpatient visits





Building healthier tomorrows

HCA Midwest Health is committed to creating a vibrant future for healthcare in the region to ensure healthier tomorrows for everyone. By continually investing in our people and our facilities, we are providing our caregivers with the latest technologies and our patients with modern, healing environments. Some highlights from the many capital investments we've made include:

- Expanding the Sarah Cannon Transplant and Cellular Therapy Program at Research Medical Center's blood cancer clinic to increase the space for patient care
- Renovating the women's and children's space at Overland Park Regional Medical Center to add state-of-the-art antepartum, labor and delivery and postpartum suites and a dedicated entrance for pediatric patients and expectant mothers
- Adding enhanced imaging technology at Centerpoint Medical Center, including new cardiac and oncology PET CT equipment for more accurate diagnoses and new oncology PET CT equipment to help decrease treatment time
- Building a new hybrid operating room at Menorah Medical Center to enhance surgeons' capabilities in treating complex neurological and vascular cases
- Constructing a new ambulatory surgery center near Lee's Summit Medical Center to expand patients' access to surgical services
- Expanding the ICU at Belton Regional Medical Center to include 14 beds in large rooms, each with private bathrooms and showers
- Breaking ground on a new bulk oxygen storage tank at Lafayette Regional Health Center to allow the facility to hold more oxygen and treat higher-acuity patients





Supporting our colleagues

We're proud to be a part of HCA Healthcare, whose network enables us to unlock numerous possibilities for our colleagues to learn, grow and enjoy a rewarding career — because we believe excellent people make excellence happen.



Investing in our people

We firmly believe that in order to take care of others we must also be there for each other – whether that’s supporting our colleagues through tough times or encouraging professional development. That’s why we’re committed to providing our colleagues with ample opportunities and the necessary support to further advance their careers and remain part of our HCA Midwest Health family for years to come.

Tuition reimbursement

As part of our commitment to workforce development, eligible colleagues may receive support with higher education expenses through HCA Healthcare’s student loan assistance program and tuition assistance program.

Throughout HCA Midwest Health, colleagues took advantage of tuition reimbursement programs in the following ways during 2022:

286
colleagues
received tuition
assistance



\$877K+
provided in tuition
assistance

483
colleagues received
student loan
assistance

\$357K+
provided in student
loan assistance

Hats off, grads — Ten of the 13 colleagues who completed the HCA Midwest Health Advanced Leadership Certificate Program’s second cohort celebrated their graduation. Pictured (left to right): Anna Johnson, Overland Park Regional Medical Center; Lauren Smith, Centerpoint Medical Center; Melissa Villaneuva, Lee’s Summit Medical Center; Craig Sasse, Rockhurst University, Helzberg School of Management; Nichole Waterworth, Centerpoint Medical Center; Kevin Connett, Menorah Medical Center; Amarachi Uzodimma, Belton Regional Medical Center; William Hegner, HCA Midwest Physicians; Annette Hinton, Menorah Medical Center; Natasha Jisa, HCA Midwest Physicians; Myles Gartland, Rockhurst University, Helzberg School of Management & College of Business, Influence, and Information Analysis; Lauren Eftink, Centerpoint Medical Center.



HCA Midwest Health Advanced Leadership Certificate Program

Developed in partnership with Rockhurst University’s Helzberg School of Management, the HCA Midwest Health Advanced Leadership Certificate Program helps colleagues hone their business and management acumen and earn 12 credit hours, which can be applied toward the 30 total hours needed to earn an MBA from Rockhurst University.

HCA Midwest Health developed the Advanced Leadership Certificate Program with our colleagues’ needs in mind — weekly in-person classes are held during work hours, so colleagues don’t have to give up evenings and weekends. It’s just another way we show up for our colleagues.

Developing our leaders

HCA Healthcare’s award-winning Leadership Institute continues the important work of building leaders who embrace our culture, grow the business and lead the industry. The Leadership Institute has graduated more than 16,850 colleagues since its inception in 2014 and has an 81% retention rate for graduates since 2020.

The Leadership Institute Academy equips leaders to effectively execute strategy, drive operational excellence and lead others to effective action. Participants of the cohort-based program are immersed in highly relevant situations and discussions that enable them to quickly impact business results. In April 2023, 24 high-potential HCA Midwest Health leaders completed the Leadership Institute Academy.

13 colleagues graduated in 2022

18 colleagues enrolled for 2023



Academy awards — Three Lafayette Regional Health Center colleagues complete the Leadership Institute Academy in 2023 (left to right): Katrina Greene, HCA Midwest Health’s Director of Leadership & Organizational Development; Haley Sehlke, Odessa Medical Group Manager; Kristi Tressler, Director of Nursing for Lafayette Regional Health Center; and Jason Jernigan, Higginsville Medical Clinic Manager.





Patricia Frist Memorial Scholarships

Named in honor of the late Patricia Frist, a longtime philanthropist in Nashville, Tennessee, and wife of HCA Healthcare co-founder Dr. Thomas Frist Jr., this scholarship program supports dependents of HCA Healthcare colleagues pursuing post-secondary education. Since the scholarship's establishment in 2019, more than 2,100 one-year scholarships have been awarded to colleague dependents across our organization.

More than 250 HCA Midwest Health colleagues' dependents have received more than \$900,700 in financial assistance.

HCA Healthcare Hope Fund

The HCA Healthcare Hope Fund, a colleague-run-and-supported 501(c)(3) public charity, was established in 2005 to give colleagues a way to support each other in times of natural disaster, illness, injury, domestic violence, the death of a loved one or any of a number of unavoidable hardships. Since then, our Hope Fund has become a deeply appreciated part of our culture as colleagues are proud that we take care of our own. In 2022, the Hope Fund provided HCA Midwest Health colleagues with this support:



91
grants
distributed

\$298.1K
in grants distributed

723 colleagues contributed
a total of **\$191,120**

Minding colleagues' mental wellness

Our colleagues' mental wellness is a top priority, and we provide a robust benefits package to give our colleagues and their family members resources to cope through tough times.

Nurse Care — This 24/7 helpline for our full- and part-time hospital-based nurses provides free and confidential resources to help colleagues manage anxiety, balance work and life responsibilities, practice self-care and much more. It includes education, counseling, workshops, facility visits and in-person or virtual care provided by licensed psychologists, social workers, alcohol and drug counselors, and marriage and family therapists.

Optum Wellbeing resources — This partnership offers colleagues and members of their immediate household free counseling sessions in-person or via phone or text. Optum also offers a free referral service to help colleagues find professional services like child, elder and pet care, home and auto maintenance, education support and legal resources.

Doctor On Demand — Colleagues with an eligible HCA Healthcare medical plan can speak with a board-certified physician any time, day or night, through this telehealth service. Physicians provide care for 90% of the most common health conditions, including stress, anxiety and depression.

Bright Horizons Care Advantage — Colleagues have access to a free membership to Sittercity when looking for a babysitter, nanny, elder care provider, dog walker or housekeeper. The free membership includes caregiver profiles with photos, biographies, rates, references and reviews – and an unlimited number of standard background checks.

Progyny — In 2022, HCA Healthcare formed a new partnership with Progyny, a leading fertility benefits solution, to provide eligible colleagues access to comprehensive treatment coverage, personalized guidance and access to premier specialists to support unique paths to parenthood.





The lighter side of caring

To further help our care teams decompress from their often stressful jobs, HCA Midwest Health facilities came up with creative stress relievers for colleagues. From catered meals and roving treat carts to pet snuggles and friendly competitions, we made sure our colleagues knew they were appreciated and valued.



Partnering with physicians

With 75 physician practices within our HCA Midwest Physicians network, more than 2,000 physicians on our medical staffs and more than 20,000 physicians referring patients into our facilities, HCA Midwest Health offers the clinical expertise and resources to deliver advanced patient-centered care. We believe partnering with and empowering our physicians to deliver exceptional care is the best way to guide advances in medicine across our network.

Shaping the future of medicine

As the nation's graduate medical education (GME) leader and largest sponsor of residency and fellowship programs, HCA Healthcare sets the standard for training the next generation of physicians. The program prepares physicians for post-graduate specialty training, which leads to earning board eligibility in physicians' areas of specialty. Resident physicians are sponsored by either medical centers or teaching hospitals, learn from GME program directors and faculty, improve access to care and support HCA Healthcare's culture of patient safety and improving clinical quality.

HCA Midwest Health is doing its part with more than 130 residents and fellows practicing in our hospitals and clinics in the fields of family medicine, general surgery, internal medicine, obstetrics/gynecology, orthopedic surgery and cardiology. These six GME programs are accredited by the Accreditation Council for Graduate Medical Education (ACGME), and they attract residents from throughout the United States.

HCA Midwest Health continually looks to expand our GME offerings to provide even more opportunities to physicians in the Kansas City area. GME is especially appealing to physicians who enjoy teaching and training colleagues — who may practice with them at some point — but prefer not to be in a university setting.

In 2022, HCA Midwest Health had a total of 134 residents at:

- Lee's Summit Medical Center
- Menorah Medical Center
- Overland Park Regional Medical Center
- Research Medical Center



Advancing nursing care

HCA Midwest Health nurses work hard to raise the bar for our patients, hospitals and the nursing profession. We continually invest in the technologies, infrastructure and clinical education nurses need to develop professionally and to continue providing the exceptional care our patients expect. Not only does this advance the nursing profession, it also gives HCA Midwest Health a robust talent pool from which to recruit.

Building our bench

To help address global nursing shortages, HCA Healthcare has invested significantly in the recruitment of quality nurses while also expanding care teams to include such positions as licensed practical/vocational nurses (LPN/LVNs), paramedics and nurse externs. Embracing innovative care models helps reduce the burden on our nurses and ensure they have the resources and support they need.

Throughout 2022, we continued aggressive recruitment efforts and implemented initiatives like our successful Employee Referral Program to help fortify our team comprised of 3,000+ nurses throughout HCA Midwest Health. In addition, we've developed strong relationships with 100+ nursing schools throughout the region.



In 2022, HCA Midwest Health welcomed a record number of new hires to our nursing team:

205

experienced
registered
nurses

405

graduate
nurses

307

nurse externs

Celebrating our excellent nursing units

The annual HCA Healthcare Unit of Distinction Award Program recognizes and rewards exemplary nursing units and celebrates how nurses are achieving top outcomes. Nursing Units of Distinction meet rigorous requirements and are considered to be in the top percentile of all HCA Healthcare nursing units nationwide.

In 2022, HCA Midwest Health had 10 total nursing units recognized — three of which earned the No. 1 ranking within HCA Healthcare:

- Menorah Medical Center, Intensive Care Unit
- Menorah Medical Center, Inpatient Rehabilitation
- Overland Park Regional Medical Center, ER of Shawnee



Training the next generation of clinicians

To deliver the excellent care patients deserve, HCA Healthcare supports our colleagues in their practice through effective and accessible clinical and leadership education.

Nursing Leadership Certificate Program

Designed for clinical nurse coordinators, or charge nurses, this nine-session program develops nurses' key leadership skills to help them thrive as nursing leaders. The Nursing Leadership Certificate Program is self-paced, which allows nurses to sign up for sessions conveniently scheduled at facilities throughout HCA Midwest Health that best fit their schedules.

90
nurses completed
the program
in 2022





Leading by example — These 15 colleagues were part of HCA Midwest Health’s inaugural Patient Care Technician (PCT) Lead Leadership Program cohort. The 30-hour program helps PCT leaders elevate their leadership skills, learn strategies to improve operational efficiencies and share best practices to improve patient care throughout our facilities. **Back row (left to right):** Michael Cole, Leadership Institute; Sarah Smith, Overland Park Regional Medical Center; Emma McNeal, Research Medical Center; Kim Francis, Research Medical Center; Kaisi Smith, Menorah Medical Center; Sia Saquee, Centerpoint Medical Center; Brooke Sterling, Centerpoint Medical Center; Tamika Passon, Lee’s Summit Medical Center; Marshon Bynum, Research Medical Center; Juliet Walker, Research Medical Center; Emily Raymo, Research Medical Center; Kathy Wallace, Research Medical Center; Katrina Greene, Leadership Institute. **Front row:** Estephanie Yatskevich, Menorah Medical Center; Kat McBride, Menorah Medical Center; Abbie Donaldson, Research Medical Center; Alizabeth Bradney, Centerpoint Medical Center.

StarRN Program

Our Specialty Training Apprenticeship for Registered Nurses (StarRN) program provides intense post-graduate training to newly licensed nurses. The 12- to 23-week program combines classroom instruction, a robust simulation experience and hands-on clinical training for nurses specializing in the medical/surgical, telemetry, intensive and progressive care units, and emergency and operating room areas.

321

colleagues completed the program in 2022

StarTECH Patient Care Technician (PCT) Program

This five-week training program, which includes classroom and clinical preparation, is an integral part of the HCA Healthcare Clinical Standards of Excellence. It's an excellent pathway for high school graduates or second-career individuals seeking a patient technician career at one of our Kansas City-area hospitals.

167

individuals completed the program in 2022

PCT (Patient Care Technician) Lead Leadership Program

Designed to help PCT leaders lead their teams as well as provide great patient care, this 30-hour program consists of eight sessions stemming around crucial conversations, supervisory skills, coaching, influencers and other topics. Through the program, PCT leads share best practices to improve operational efficiencies and improve PCT retention throughout HCA Midwest Health.

15

colleagues completed the program in 2022

In addition, our facility-based PCT Councils further elevate our PCT colleagues, providing them with leadership opportunities and a way to share their voices throughout our organization. The councils provide system and facility leaders with valuable input on the needs of our PCT colleagues, which in turn supports our broader retention strategy for this critical caregiver position and the role our PCT colleagues play in our ability to deliver exceptional patient care.



FastTrack Pathway to Clinical Care

HCA Midwest Health launched the FastTrack Pathway to Clinical Care program in 2021, which allows colleagues to earn an associate's degree for non-license-required positions through a partner community college for no out-of-pocket tuition costs. The program has since expanded throughout HCA Healthcare, and more than 130 HCA Healthcare colleagues began their journey toward a clinical degree in 2022.

51

HCA Midwest Health colleagues completed the program in 2022

Research Medical Center School of Radiologic Technology

This fully accredited, 23-month program prepares individuals to sit for the ARRT examination and become entry-level radiographers, as well as provides the academic requirements for those seeking a career as a computed tomography technologist. Graduates of the Research Medical Center School of Radiologic Technology routinely achieve the highest programmatic test results in the nation. In May 2023, 12 students graduated from the program — six of whom accepted full-time positions at Research Medical Center.

12

students graduated the program in 2023



Research College of Nursing

Trusted for more than 115 years, Research College of Nursing is the Kansas City area’s largest, and longest running, single-purpose nursing institution that prepares nurses to thrive in complex healthcare environments.

The college offers a Bachelor of Science in Nursing (BSN) in a one-year accelerated track with bachelor’s degree required, or a two-year track with prerequisites required. Incoming BSN students can take advantage of the HCA Healthcare Work Loan Forgiveness program, which offers up to 75% tuition assistance.

\$34 million investment for the future of nursing

In March 2023, HCA Midwest Health announced a comprehensive \$34.5 million investment in Research College of Nursing from HCA Healthcare. This significant capital investment will not only provide for additional physical space and innovative new education resources, it will also boost the college’s capacity to prepare future nurses — nurses we hope to welcome to our HCA Midwest Health family.

The investment will also create a new 78,000-square-foot Center for Clinical Advancement, pairing modern education

Research College of Nursing has a proud tradition of helping students seamlessly transition into their nursing careers, thanks to the strength of the region’s leading healthcare system, HCA Midwest Health. In fact, the college boasts a 100% success rate of having BSN students employed six months after graduation.

In 2022, Research College of Nursing ranked No. 7 Best Nursing School in Missouri and No. 1 in Kansas City, Missouri, by Nursing Schools Almanac.

facilities with innovative simulation opportunities to help clinicians bridge the gap between classroom learning and bedside care.

Besides increasing access to education for students, it will also provide more opportunities for our existing colleagues to further advance their nursing careers. In fact, developing leaders is a cornerstone of Research College of Nursing’s mission, and many nurses throughout HCA Midwest Health have earned advanced degrees, resulting in their advancements to leadership positions.



Educating the masses*

Research College of Nursing’s award-winning academic practice partnership with Research Medical Center has become a model of excellence for HCA Healthcare facilities across the nation.

In fact, on a larger scale, HCA Healthcare continues expanding access to nursing education and enhancing the pipeline of nurses throughout the country. In 2022, HCA Healthcare opened nine new Galen College of Nursing campuses across the country, bringing the total to 14 campuses. In addition to Research College of Nursing programs, HCA Midwest Health colleagues can take advantage of Galen’s online programs to further their education.

68% students receiving tuition assistance

*data current as of Spring 2023

423
new nursing graduates
76% BSN • 24% MSN



Enrollment by degree

56% transfer BSN

20% accelerated BSN

24% MSN

27 average age of BSN graduate

Facility spotlight

Summer camp explores nursing careers

For one week in June, 60 area junior and senior high school students received an up-close view of what a nursing career entails. Through Research College of Nursing’s annual Explore RCoN summer camp, students learned hands-on nursing skills and were paired one-on-one with nursing colleagues at Research Medical Center, Overland Park Regional Medical Center and Centerpoint Medical Center to shadow them as they treated patients and toured such areas as ICU, Medical/Surgical, Emergency Department, Inpatient Rehab, Cardiac Cath Lab and Labor & Delivery.



For more than 30 years, this nursing experience has proven to be a successful recruitment tool: 97% of participants reported interest in a nursing career, while 69% expressed their intent on applying for Research College of Nursing’s BSN program.

Diversity, Equity & Inclusion

HCA Midwest Health is dedicated to ensuring equitable access to high-quality care for our patients, fostering a diverse and inclusive workplace for our colleagues, and cultivating and sustaining relationships with suppliers and community partners that broaden our reach and deepen our understanding of the communities we serve.

Through our Diversity, Equity & Inclusion (DEI) efforts, we've fostered a workforce diverse in cultures, backgrounds, thoughts and experiences so we can better serve our diverse patient populations and support each other. Our system-level DEI Council, as well as DEI councils at each of our hospitals, comprise a broad mix of leaders, physicians and staff who bring diversity of age, gender, thought and experience to help execute our strategies and provide ongoing input on future actions that will advance DEI.



Colleague Networks engage our people to drive change

In 2022, we launched our Colleague Networks — open to all colleagues — that provide a safe space for colleagues to discuss challenges and opportunities and to engage them in driving meaningful change throughout our organization.



400+ active Colleague Network participants

These voluntary, colleague-led groups include:

- Asian and Pacific Islander Colleague Network
- Black Colleague Network
- Diversability Colleague Network
- Hispanic/Latinx Colleague Network
- LGBTQ+ Colleague Network
- Mental Health and Wellness Colleague Network
- Veterans Colleague Network
- Women's Colleague Network
- Young Professionals Colleague Network



Through system-wide and facility-based activities, our **Colleague Networks** have engaged our colleagues and helped solidify their sense of belonging to our organization and our communities.



We honor your service —

In recognition of Veteran’s Day, Belton Regional Medical Center created an “honor wall” featuring pictures and stories of colleagues who’ve served or are currently serving in our armed forces. Our Veterans Colleague Network also distributed such items as flag patches and “We Salute You” thank you cards to our facility teams to use in recognizing veteran colleagues. HCA Midwest Health hired 86 veterans in 2022, adding to our more than 200 total veteran colleague population.



Supporting Project C.U.R.E. —

Through two volunteer events in 2022, HCA Midwest Health colleagues sorted medical supplies to support Project C.U.R.E., the world’s largest distributor of donated medical equipment and supplies to resource-limited communities across the globe. (left to right) Kimbra Leatherbury, Payer Contracting & Alignment; Jessica Shearer, Ambulatory Surgical Division; and Carolyn Cox, Surgicenter of Johnson County, were among the dozens of colleagues who volunteered their time at Project C.U.R.E.’s Kansas City warehouse.

Impactful leaders — In recognition of Black History Month, Menorah Medical Center hosted a BRAVE Conversation around workplace inclusivity that featured Kansas City and HCA Midwest Health leaders. Panelists included (left to right) Chris Goode, owner of Ruby Jean’s Juicery and a member of Menorah’s Board of Trustees; Sophia Solomon, Assistant CNO of Research Medical Center and Executive Sponsor of the Black Colleague Network; Dr. Aakash Shah, Medical Staff President for Menorah Medical Center; Kansas City Mayor Quinton Lucas; and Phil Buttell, CEO of Menorah Medical Center.




Proud to participate — In recognition of Juneteenth, colleagues, their family members and students from Research Medical Center, Research Psychiatric Center and Research College of Nursing turned out to participate in Kansas City’s Juneteenth Parade.



Engaging tomorrow’s caregivers — HCA Midwest Health colleagues participated in the Belton High School Career Fair, which introduced 500+ students to healthcare careers. Through HCA Midwest Health’s ongoing support of Belton High School’s healthcare career academy, we’ve complemented curriculum through guest speakers, interactive lectures and observational internships for students at Belton Regional Medical Center and Research Medical Center.



Showcasing our hospitals



Ensuring that community members have access to high-quality healthcare closer to where they live and work drives us at HCA Midwest Health. And as the area's largest healthcare network, we offer more than 200 sites of care and an array of services to meet the demands of the Greater Kansas City area's growing healthcare needs and provide patients with easy access.



Research Medical Center

Kansas City, Missouri
ResearchMedicalCenter.com

One of the region’s leading acute care hospitals, Research Medical Center is a 590-bed facility offering specialized, state-of-the-art services, including an ACS Verified Level I trauma center, Level I STEMI and Level I Time Critical Diagnosis services for brain and spinal cord injuries, sepsis, stroke and heart attack. Research Medical Center features the region’s first accredited stroke center, Grossman Burn Center, Sarah Cannon Cancer Institute and The Transplant Institute. Also affiliated with Research Medical Center is the Research Brookside Campus, Research Psychiatric Center and Research College of Nursing.

\$32M	Total taxes paid, which helps support the communities served
\$16M	Capital projects recently funded, including outpatient BMT/ blood cancer expansion, new NICU monitors and OR equipment refresh
\$34M+	Capital investment to expand Research College of Nursing, including increased physical space and access to education

590
beds

613
physicians

2,110
employees

30
volunteers



Overland Park Regional Medical Center

Overland Park, Kansas
OPRMC.com

Overland Park Regional Medical Center offers specialty care for patients of all ages. As a premier area destination for women and children’s services, we offer the region’s most advanced NICU, only Fetal Health Center, and a dedicated pediatric ER and inpatient unit. Serving as Johnson County’s only ACS-accredited trauma center, the hospital provides access to outstanding emergency services, including stroke and heart attack care. Our cardiovascular program is nationally recognized and is home to some of the most advanced heart care in the region.

#1

Johnson County’s only trauma center

1,600

Electrophysiology procedures performed annually by the region’s largest, most advanced EP program

41.5

Average number of babies cared for per day in Kansas City’s busiest specialty NICU

383

beds

650

physicians

1,518

employees

25

volunteers



Centerpoint Medical Center

Independence, Missouri
CenterpointMedical.com

A 285-bed acute care hospital, Centerpoint Medical Center features a Level II trauma center, 24/7 emergency department, accredited Chest Pain Center, certified Stroke Center, premier birthing center with Level III NICU and 16-bed inpatient rehabilitation wing. The Joint Commission has recognized Centerpoint Medical Center as a top performer on key quality measures, including heart attack, heart failure, pneumonia and surgical care and has bestowed Centerpoint with its Gold Seal of Approval accreditation.

59K

Annual visits to the emergency department

\$13M

Capital projects recently funded, including new cath lab, imaging equipment and advanced surgical robots

3 years

Consecutive annual recognition among Healthgrades' 250 Best Hospitals

285

beds

600

physicians

1,600

employees

60

volunteers



Menorah Medical Center

Overland Park, Kansas
[MenorahMedicalCenter.com](https://www.MenorahMedicalCenter.com)

Menorah Medical Center offers some of the most advanced treatment options available in the Kansas City area, including oncology services at the Sarah Cannon Cancer Institute at Menorah Medical Center. The hospital is also an accredited chest pain center, certified stroke center, accredited breast center and features a nationally recognized bariatrics program. Menorah Medical Center is a leader in minimally invasive and robotic surgeries and also home to some of the area's premier surgeons for complex bone and joint replacement and sports medicine procedures.

\$14M

Invested in Prairie Village and Corbin Park medical buildings, which provides new space and convenient access to medical care for the communities served by Menorah

\$4M

Invested in renovations to enhance its labor and delivery space, providing three dedicated triage rooms and seven private NICU rooms

1,472

Minimally invasive surgeries performed in 2022

190

beds

595

physicians

1,077

employees

38

volunteers



Lee's Summit Medical Center

Lee's Summit, Missouri
LeesSummitMedicalCenter.com

Lee's Summit Medical Center offers 24/7 emergency care, a certified primary stroke center and has earned Level II designation by Missouri's Time Critical Diagnosis System for treating heart attacks and stroke. Lee's Summit Medical Center, which consistently ranks high in patient satisfaction and for quality measures, has been nationally recognized among Modern Healthcare's "100 Best Places to Work 2021."

\$24.7M	Recently allocated for capital investments to expand technology and services
119%	Average increase in robotic surgical procedures since 2020, with a fourth surgical robot added in early 2023
27	Total number of physicians trained through the hospital's GME program

80
beds

447
physicians

640
employees

46
volunteers



Belton Regional Medical Center

Belton, Missouri

BeltonRegionalMedicalCenter.com

Conveniently located at Highways 71 and 58, Belton Regional Medical Center is a 71-bed acute care hospital that was established in 1984 to provide the citizens of southern Jackson and northern Cass counties access to important health resources. To meet the growing medical needs of the community, the hospital underwent a \$39.2 million renovation and offers a full range of inpatient and outpatient services, supported by excellent staff, advanced technology and deep relationships within the community.

\$16M	Invested into a state-of-the-art, 14-bed ICU, increasing critical care admissions 136% over prior year
29,727	Emergency department visits last year
406	Robotic-assisted surgeries performed last year

85

beds

363

physicians

376

employees

25

volunteers



Lafayette Regional Health Center

Lexington, Missouri
 LRHC.com

Lafayette Regional Health Center is a critical access hospital, accredited by The Joint Commission, located in historic Lexington, Missouri, 50 miles east of Kansas City. This primary care hospital offers a comprehensive array of services in a small-town environment. Patients enjoy the comfort of knowing they're receiving quality healthcare in their hometown. Lafayette Regional Health Center also owns and operates three physician clinics throughout Lafayette County.

91%

Growth in patient volume after expanding gastrointestinal services

5

Star Rating for Quality from the Centers for Medicare & Medicaid Services

9

Number of years honored with Women's Choice Award for emergency services

25

beds

201

physicians

238

employees

20

volunteers



Cass Regional Medical Center

Harrisonville, Missouri

CassRegional.org

Cass Regional Medical Center is a county-owned critical access hospital located 30 miles south of Kansas City, Missouri. Accredited by The Joint Commission, the hospital offers a comprehensive array of services, including a level III trauma center, a 10-bed geriatric-psychiatric unit, a four-bed ICU, 21 medical-surgical beds, and primary and specialty clinics offered in Harrisonville, Pleasant Hill, Peculiar, Archie, Garden City and Kingsville.

\$11.3M+

Total provided in charity and uncompensated care annually

27K+

Patients served on an outpatient basis

46,155

Patient visits completed at our clinics

35

beds

278

physicians

450

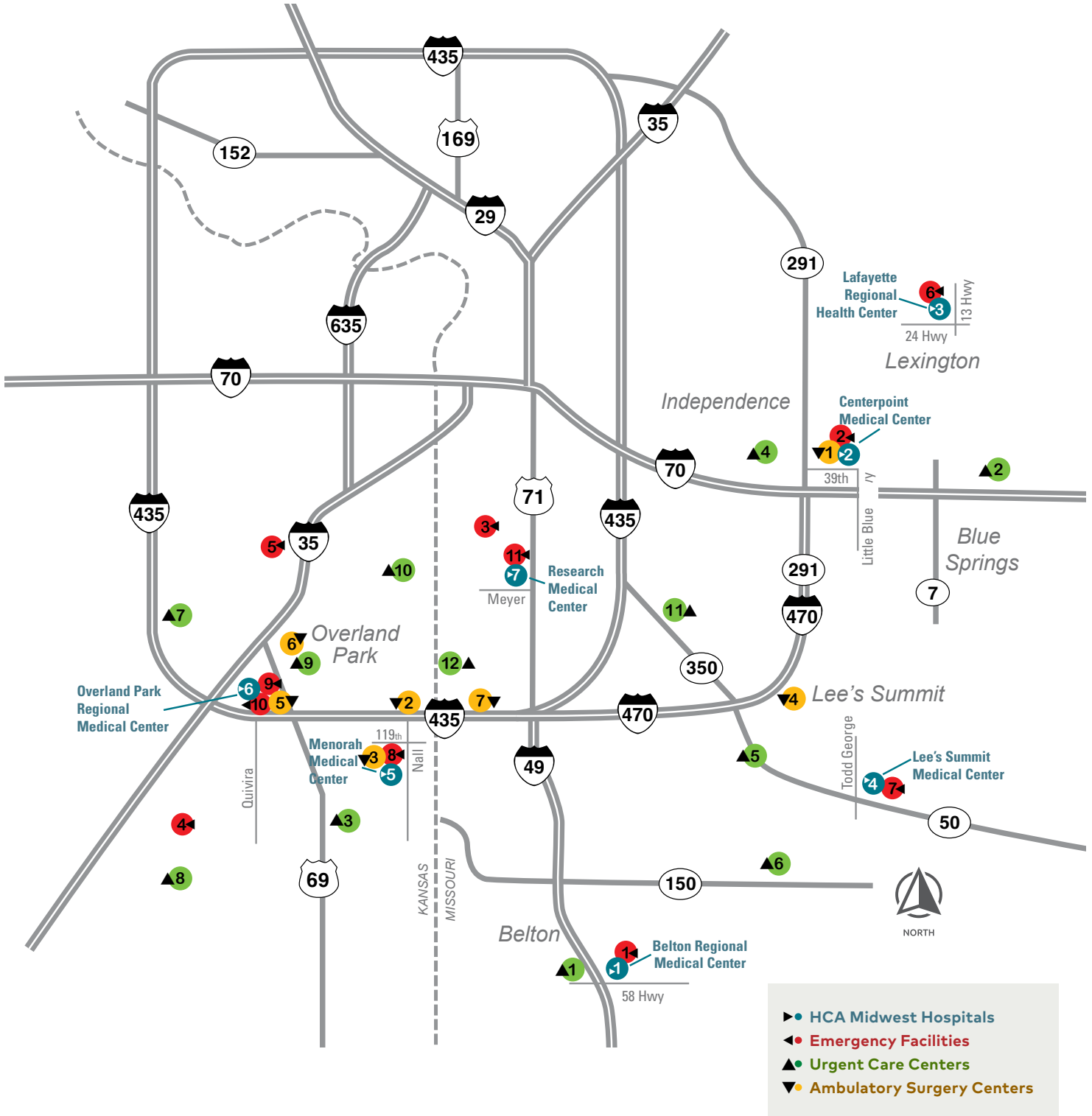
employees

25

volunteers

HCA Midwest Health

Kansas City Metropolitan



► Hospitals

1. Belton Regional Medical Center
2. Centerpoint Medical Center
3. Lafayette Regional Health Center
4. Lee's Summit Medical Center
5. Menorah Medical Center
6. Overland Park Regional Medical Center
7. Research Medical Center

◀ Emergency Locations

1. Belton Regional Medical Center
2. Centerpoint Medical Center
3. ER of Brookside
4. ER of Olathe
5. ER of Shawnee
6. Lafayette Regional Health Center
7. Lee's Summit Medical Center
8. Menorah Medical Center
9. Overland Park Regional—Main ER
10. Overland Park Regional—Pediatric ER
11. Research Medical Center

▲ Urgent Care Centers

1. CareNow Belton
2. CareNow Blue Springs
3. CareNow Corbin Park
4. CareNow Independence
5. CareNow Lee's Summit
6. CareNow Lee's Summit South
7. CareNow Lenexa
8. CareNow Olathe
9. CareNow Overland Park North
10. CareNow Prairie Village
11. CareNow Raytown
12. CareNow State Line

▼ Ambulatory Surgery Centers

1. Centerpoint Ambulatory Surgical Center
2. College Park Surgery Center
3. Mid-America Surgery Institute, LLC
4. Midwest Pain Management Center
5. Overland Park Surgery Center
6. Surgicenter of Johnson County
7. Surgicenter of Kansas City

Physician Practices

Bariatric and Metabolic Specialists
Bone & Joint Specialists Physician Group, LLC
Center for the Relief of Pain
Centerpoint Orthopedics
Centerpoint Physicians Group
College Park Family Care Center

Colorectal Surgical Associates
Family Care at Arbor Walk
Family Care of Eastern Jackson County
Family Care of Independence
Family Health Medical Group
Family Health Specialists of Lee's Summit
Goppert-Trinity Family Care
Internal Medicine Associates of Kansas City
Jackson County Pulmonary Medical Group, LLC
Johnson County Neurology
Kansas City Gastroenterology & Hepatology Physicians Group
Kansas City Heart Rhythm Institute
Kansas City Joint Replacement and Sports Medicine
Kansas City Neurology Associates
Kansas City Pulmonology
Kansas City Vascular & General Surgery
Kansas City Women's Clinic
Kansas Pulmonary & Sleep Specialists
Lee's Summit Family Care
Lee's Summit Family Medicine (GME)
Medical Group of Kansas City
Menorah Pulmonary and Critical Care Consultants
MidAmerica Cancer Care
Midwest Breast Care
Midwest Cardiovascular & Thoracic Surgery
Midwest Endocrine Associates
Midwest Heart & Vascular Specialists
Midwest Infectious Disease Specialists
Midwest Neurology Physicians
Midwest Neurosurgery Associates
Midwest Oncology Associates
Midwest Perinatal Associates
Midwest Psychiatric Consultants
Midwest Rheumatology Associates
Midwest Sports Medicine Physicians
Neuroscience Associates of Kansas City
Neurosurgery Associates of Jackson County
Neurosurgery of South Kansas City Medical Group
Overland Park General & Bariatric Surgery
Overland Park General & Trauma Surgery
Overland Park Neurology & Sleep Medicine
Overland Park Surgical Specialists & Sports Medicine
Pediatric Specialty Clinic
Pediatric Surgical Specialists
Quivira Internal Medicine
Research Neurology Associates
Research Transplant Institute
Research Urology Associates
Southland Primary Care
Statland Medical Group
Town Plaza Concierge Medicine
Town Plaza Family Practice
Town Plaza Women's Health
The Urogynecology Center
Women's Center at Lee's Summit



20 years of growth and innovation in the K.C. heartland



The “City of Champions,” Kansas City knows the value of being a part of a good team.

And HCA Midwest Health is a part of an incredible team of caregivers and innovators in HCA Healthcare, the nation’s largest healthcare provider. From leveraging best practices learned from sister facilities nationwide to advancing new therapies, technology and models of care, we’re ensuring healthier tomorrows for the communities we serve here in the Greater Kansas City region.

As we celebrate our 20th year as a health system, we’re also proud to be part of another team — a thriving Kansas City. We’re a city that embraces growth by bringing economically impactful events, such as the World Cup. A city that invests in innovative amenities, like our new state-of-the-art airport. A city that values and supports the arts, philanthropy and health equity initiatives.

As the region continues to grow and take the national stage, HCA Midwest Health will be there to support our friends and neighbors and deliver the exceptional care they expect from the area’s leading healthcare provider.

Here’s to 20 years of better health. And to a bright future ahead.



Celebrating 20 years of serving the community